



120 Stafford Street, Suite 204 • Worcester, MA 01603 • (508) 890-8899

About Our Office

Welcome to Down to Earth Acupuncture! Our mission is to make acupuncture affordable for our community. Please take a moment to read this letter and let us know if you have any questions.

Costs

Acupuncture and herbal consultations cost between \$20-\$40 per visit on a sliding scale system. You can pay anywhere along that scale; we will never ask you for income verification.

As a small business, we rely on our patients for our income. We require payment at the time of service. Please pay at the beginning of your visit by using the envelopes provided in the waiting room. We are happy to provide you with a detailed receipt to submit for reimbursement for your insurance or flexible spending accounts.

Please give the consideration of 24-hours notice for appointment cancellations and rescheduling. ***No-shows and cancellations with less than a 24-hour notice will be charged a \$15 fee.***

We very much appreciate your referrals or friends and family who may need our services.

Your Treatment

We are able to keep our prices affordable by treating patients in a community setting. You will have a brief initial consultation in a private office, and then all treatments will be performed in a shared room. We find that this provides a relaxing atmosphere that aids in the healing process.

Please limit talking to essential information and whisper quietly. Respect the privacy of other patients by maintaining confidentiality. ***Always turn off your cell phones before entering the office.*** Because many of our patients are sensitive to fragrance, please ***don't wear perfumes/colognes or scented lotions.***

Feel free to bring in extra pillows, a favorite blanket, ear plugs, or eye masks. We cannot guarantee that a particular recliner will be available to you; we appreciate your flexibility with this.

Your treatment will last approximately one hour. If you fall asleep during treatment we will gently wake you when your treatment is done. If you need to leave sooner, notify your acupuncturist at the beginning of your treatment. If you need to speak with your acupuncturist at any time during the treatment, open your eyes; we will be checking in on the treatment room frequently.

You are much more likely to get positive results from the treatments if you follow the recommendations of your acupuncturist; please understand that you may need to come more than once a week in the beginning, for treatments to have maximum effectiveness.